



Expect Service

Radiation Products Design Inc

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Phone: (763) 497-2071 Fax: (763) 497-2295
www.rpdinc.com

INTERNATIONAL POLICIES

General

- Prepayment of product and shipping is required for international orders.
- No order is accepted unless complete information is provided including contact information, phone numbers and billing and shipping addresses.

Shipping

- Shipping is EXW unless otherwise arranged. RPDinc will need your preferred freight company and account number.
- Duties, taxes, and brokerage fees are to be paid by your facility at time of delivery.
- RPDinc will not ship international orders via Parcel Post due to the inability to track.

Payment Options

- Prepayment may be made via wire transfer, certified check or credit card (Visa or MasterCard) in USD (\$).
- Preferred method of payment is via wire transfer. An additional charge of \$25.00 is added to your invoice to pay wire transfer fees. Please include an additional \$25.00 to the wire transfer amount. Your final invoice may or may not include the \$25.00 wire transfer fee due to wire transfer fees being deducted prior to RPDinc's receipt of the wire transfer (i.e. RPDinc may not receive the full dollar value that was transferred and can not invoice for monies not received).
- RPDinc must preapprove payment via credit card. Your credit card will be charged at the point of customer approval of the Proforma Invoice (Quote), not at the point of shipping the goods. Credit card payments will not be accepted unless complete credit card information is provided including credit card Number, expiration date, cardholder's name, credit card billing address, security code and cardmember/customer service telephone number.
- If the inquiry is originating from a free, web-based, or e-mail forwarding address, payment by wire transfer is the only accepted method of payment.